

BBQGuys.com BBQ Island Patio Delivery and Setup Overview

Thank you for considering a BBQ Island from BBQGuys.com. To ensure the best possible set up and install experience, we've created this overview of our \$299.99 patio delivery and setup.

- Your island should be shipped from our warehouse within the time frame listed on our website.
- We'll email you the tracking number once shipped. Tracking this will tell you when your island will reach the carrier's destination terminal, but NOT the actual delivery date to your home
- Once your island is on its way to the destination terminal, you'll receive a welcome email from our delivery company, and then an email/text with a delivery date and time window to your home. You will have opportunity to confirm this appointment or work with delivery company for better appointment. They will NOT show up unannounced!
- You will need to have someone at your home 18 or older at time of delivery
- During delivery, you can expect the delivery team to:
 - deliver your island to your back patio
 - set the grilling equipment (grill side burner, fridge, etc) into the island
 - secure any included doors or drawers to the island
 - plug in electrical items (like a fridge) to any existing outlets (delivery team will not provide extension cords)
 - haul away debris
 - Delivery team will not connect gas lines as they are not licensed gas professionals
 - Delivery team will not run electrical wiring as they are not licensed electricians

We hope you find this information helpful and again we appreciate you considering a BBQ Island from us. Should you have any further questions, please feel free to call our experts at 877-743-2269.