

# Fire Pit Art Warranty

## Fire Pit Warranty

All wood burning are warranted for a period of 10 years after date of purchase by the original owner.

Any returns sent back must be sent via prepaid freight and in the original retail packaging.

Proof of purchase will be required before warranty service is rendered. The sales receipt is the only valid proof of purchase.

## Artisan Spark Guard Warranty

Fire Pit Art® Artisan Spark Guards are handcrafted to fit Fire Pit Art® and no returns are accepted if they are purchased to fit any other product except Fire Pit Art. All though we use stainless steel mesh screen, it is susceptible to the high direct heat of the fire pit. Longevity is determined by the frequency and intensity of the fires and will be different for every user.

Although it may rust the fire screen material is guaranteed for sixty days against failure, the frame work is guaranteed for ten years with proof of purchase and would be shipped back prepaid to Fire Pit Art.

Although we do not get returns, please feel free to call or email at any time if you should have questions before or after your purchase. It is our belief that our fire pits will be passed along for generations and decades to come. Enjoy!

## Returns

All Fire Pit Art® departs banded to a pallet with ¾" steel bands and is covered with a cardboard box. The return fire pit must be secured to the pallet and covered for protection. If the fire pit is returned and damaged a \$100 fee will be charged to refinish the fire pit. Otherwise, if the fire pit is returned without damage we have a \$50 restocking fee.