

LIMITED LIFETIME WARRANTY

BBQGuys.com warrants to the original consumer purchaser, for as long as they own their cabinet, that products shall be free from defects in manufactured materials and workmanship under normal use.

General Warranty Guidelines

Should BBQGuys.com product fail during the applicable warranty period due to defects in manufactured materials or workmanship under normal use, BBQGuys.com, in its discretion, will provide the parts necessary to repair or replace the defective products.

The warranty does not cover products that are misused, abused, mishandled, improperly cleaned, improperly installed, improperly stored, changed, modified, act of God, or damages occurring from normal wear and tear. This warranty is not valid for products used for any purpose other than the purpose for which they were originally intended. This warranty does not cover the cost of installation, removal, subsequent damage or transportation of defective product, regardless of whether the work was performed by a contractor, service company, or the consumer. This warranty does not cover display units.

Over time color changes may result from exposure to light and other elements that are part of the aging process. These material variations and changes are not covered by this warranty. Additionally, concrete countertops may include variations in color and texture, as well as include pinholes and other irregularities that are a normal part of the concrete molding and finishing process. These characteristics of the concrete are not covered by this warranty.

The sealer used on our concrete countertops needs to be properly maintained and re-applied at least every year, depending on use and exposure to sunlight. From time-to-time, the sealer may show wear, including scratches and other characteristics of the aging process. Additionally, it is possible that the sealer could wear down and allow moisture to be trapped below the surface of the sealer. If this happens, it may appear that the color of the concrete has disappeared; however, it is simply the blushing of the sealer and upon re-applying of the sealer, the moisture dissipates and the color of the concrete returns. Scratching, wearing, blushing, and other aging characteristics of the concrete sealer are considered normal and not covered by this warranty.

BBQGuys.com reserves the right to provide parts for repair or replacement of the defective parts and substitute any discontinued product with the most similar product in styling, finish and color available at the time the claim is submitted without the obligation to provide product to match items previously manufactured by BBQGuys.com.

BBQGuys.com, at its discretion, will cover freight costs.

All parts not manufactured by BBQGuys.com are warranted for the period provided by the original manufacturer.

This warranty is the exclusive warranty of BBQGuys.com and is in lieu of all other warranties, expressed or implied. In no event shall BBQGuys.com be liable for consequential, indirect or incidental damages resulting from the installation, use or failure of the product. BBQGuys.com reserves the right to change or modify this warranty at any time.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.