



Outdoor TV's & Entertainment

Elegantly thin weatherproof TVs with the finest video and audio performance

Sealoc Coastal and Lanai TV Owner's Manual and Warranty Information



Please read this packet in full
BEFORE operating your new SEALOC Outdoor TV

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1. Warnings and Considerations

Congratulations on your new Sealoc Outdoor TV, and thank you for allowing us to be part of your outdoor entertainment experience.

LIMITED WARRANTY TO THE ORIGINAL PURCHASER

Each Sealoc outdoor TV is carefully hand-crafted to ensure you have the most reliable outdoor TV. Please read this packet in full to ensure everyone's safety before installing and/or operating your new Sealoc TV. **Sealoc carries the warranty for your outdoor TV, not the original manufacturer. Please refer to the Sealoc warranty information within this packet for warranty claims.**

Please keep this packet along with your warranty information for future reference, and please read all of the following information:



WARNINGS:

The following items may be hazardous and/or void your TVs warranty. Please read carefully.

- Any unauthorized changes or modifications to this equipment will void the warranty.
- All TVs must be powered by a Ground Fault Circuit Interrupt (GFCI) outlet, with proper electrical grounding. GFCI outlets must be rated for outdoor use.
- All TVs must be plugged into a surge protector that is rated for your area in order to protect your TV from power surges. Please note a power strip is not a surge protector.
- Do NOT plug the TV into surge-protected / GFCI power within ten (10) feet of any water source.
- Do not lay power cords on the ground where water may have access to it or become tripping hazards. Follow local codes and laws for proper outdoor installation of electrical devices.
- Sealoc TVs are not to be submerged in water or any other liquid.
- Sealoc TVs must not be cleaned with a power washer or any high pressure systems.
- Sealoc TVs must be installed with adequate mounting brackets and must be installed in a manner so that the bottom of the TV is horizontally plumb. The TV must not be mounted in a way where the TV rotates upwards into a horizontal / lay-flat manner, or mounted upside down. This will immediately void the warranty.
- Do not operate any Sealoc Outdoor products during the following weather conditions: Rain, electrical storm, dust storm, tornado or hurricane. During extreme weather conditions unplug the TV and bring it inside. During a rain or electrical storms, unplug the TV from the outlet as this will prevent the TV from receiving a power surge which will damage the TV beyond repair.
- Sealoc TVs must be adequately ventilated. Do not cover or block any of the existing ventilation points (e.g. the bottom-firing speakers and/or the clamshell vent(s)).
- Do not damage, pierce, cut or deform any exterior wrap material, gaskets or silicone caulking on the TV as this will void the warranty. Should damage happen to this, please contact us immediately. Sealoc will attempt to repair and save the damages. In some instances, there may be no cost to repair, except for shipping.
- Do not remove the metal studs in the mounting holes or remove any gaskets or silicone in the mounting holes. This is to prevent water from entering the unit.
- Do not remove the power plug from the back of the product. This has been secured in place and weatherproofed. Doing so will immediately void the warranty.
- When assembling a TV mount and installing it to your Sealoc TV, use the shortest set of screws possible (but ensure that at least 6 full threads are engaged) to ensure that mount is flush with the metal studs, and that longer screws do not penetrate into the interior of the TV.
- Never place your TV above or near a fireplace, firepit, or other heat source as it will damage the product.
- Sealoc Lanai, Hybrid, Hybrid Plus (Under-Cover) TVs are not made to withstand rain, they are protected for humidity protection only.

2. Product Operation and Tips

2.1 Cleaning your Sealoc TV



Never use any type of window cleaner, soap, scouring powder, or any cleanser with solvents such as alcohol, benzene, ammonia, or paint thinner. Never use abrasive pads or paper towels. If you do, you can scratch the screen or strip the anti-glare coating off the screen and cause permanent damage.

For general cleaning of both the frame and screen of your LED TV, use a microfiber cleaning cloth and water. Do not spray water directly onto the TV, but apply a small amount of water on the corner of the microfiber cloth. Never use cleaning fluids, wax, or chemicals.

To clean your TV correctly, follow these steps:

1. Turn the LED TV off, let it cool for a few minutes, and then unplug the TV.
2. Clean the frame of your LED TV with a microfiber cleaning cloth.
3. To clean the screen, first try wiping gently with the microfiber cleaning cloth. If that does not work, spray water directly onto the microfiber cleaning cloth. Never spray anything directly onto your TV screen.
4. Wipe the screen with the microfiber cleaning cloth as gently as possible. LED TV screens are fragile and can be damaged if you press too hard.
5. Let the screen dry completely before you plug the TV back in.

2.2 Table Top Setup



Improper location and placement of a table-top TV may cause a falling or tripping hazard which may lead to injury or death. If you have specially ordered a table-top Sealoc TV, ensure that it is securely placed on a flat, level surface. Do not stand, tilt or lean unit to avoid TV from falling or tipping over. Ensure that all cords are positioned in such a manner that it does not present a tripping hazard or a hazard for children to pull on and cause the TV to fall.

2.3 Wall Mounting Your Outdoor Sealoc TV with a Sealoc Outdoor TV Mount

Follow the instructions provided with your Sealoc Outdoor TV mount. Open the bracket kit and use the smaller set of screws. Mount the hanging bracket to the back of the TV using the small screws. This will provide a flush mount. **If your Sealoc TV came with metal mounting standoffs / studs, Do not remove them as this will void your warranty!**

2.4 Wall Mounting Your Outdoor Sealoc TV with a NON-Sealoc TV Mount



If you have chosen to use another manufacturer's TV mount, please use the shortest mounting screws possible to mount the facing bracket to the TV. There should be at least six (6) threads engaged into the TV mounting holes (or metal standoffs) to ensure it is securely fastened. Do not use mounting screws that are too long. If the screws bottom out in the mounting holes and/or metal standoffs and there are still threads showing, do NOT force them in. This will damage your TV and void your warranty. Please source new, matching screws that are of the appropriate size.

2.5 Suggested Mounting Locations for Best Performance:

To get the best possible performance and viewing performance of your new outdoor TV, you should mount your TV in a shaded area if possible and away from any objects that may cause damage to the TV. Avoid placing the TV in direct sunlight. Placing the TV in direct sunlight will obscure the clear picture. If there is no shade, face the screen away from the sun and have the back of the TV towards the sun.

Additionally, please take extra caution when mounting your TV as it is not designed to handle high impact levels. A high impact may shatter the front panel of your TV and void the warranty.

2.6 Operating your Sealoc TV

Please refer to the original manufacturer's guide that has been provided with your new TV for features and functions.

2.7 Outdoor Picture Settings

Your Sealoc TV has been specifically calibrated for outdoor use, taking advantage of the advanced features and settings. Should your TV need to be reset back to its outdoor calibration, please follow these steps:

1. Go to the "Settings" menu on your TV and select "Picture"
2. Choose Vivid or Dynamic
3. Set the Brightness 50-75 percent (more sunlight = higher setting)
4. Set the Contrast 80-100 percent
5. Set the Color 75 percent
6. Set the Temperature to cool

3. Sealoc Three Year Limited Replacement / Repair Warranty

3.1 Initial Inspection and Product Acceptance

PLEASE INSPECT YOUR UNIT UPON RECEIPT OF SHIPMENT. SHOULD YOU FIND DAMAGE TO YOUR TV, CONTACT US IMMEDIATELY AT 1-972-525-9800

Upon inspection and acceptance of your new Sealoc TV, you have 90 days to register your product. If the product is not registered within the 90-day deadline, the warranty is forfeited and cannot be warranted thereafter.

Warranty Registration Information is found at the end of this document.

3.2 Warranty Terms and Conditions

NOTE: Your new outdoor TV has been converted to an outdoor TV by Sealoc, and therefore Sealoc now carries and maintains the warranty for your new TV.

Warranty Terms and Conditions

This limited warranty begins on the original date of purchase, and is valid only for the original purchaser, and only for TVs that were registered within ninety (90) days of the purchase. To receive warranty service, the purchaser must contact Sealoc for problem determination and service procedures.

Warranty service can only be performed by a Sealoc authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to Sealoc or Sealoc's authorized service center. Sealoc will repair or replace this product, at our option, with new or reconditioned parts or products if found to be defective during the limited warranty

period. All replaced parts and products become the property of Sealoc and must be returned to Sealoc. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, and except to the extent otherwise expressly provided for in this statement, noncommercial use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product; cosmetic damage or exterior finishes; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by Sealoc which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; reception problems and distortion related to noise, echo, interference or other signal transmission and delivery problems; brightness related to normal aging, or burned-in images. Sealoc does not warrant uninterrupted or error-free operation of the product.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SEALOC. SEALOC SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SEALOC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST SEALOC BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SEALOC AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT SOLD BY SEALOC NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SEALOC. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

3.3 Warranty Repairs and/or Replacement Terms

All TVs that are made by Sealoc have a prorated (3) year limited warranty that is free of defects and workmanship from the time of purchase.

Should a Sealoc TV be found and proved defective under the terms and conditions of this warranty, it will be repaired or replaced as noted in the warranty, at no charge to the owner, with the exception of the costs of shipping to and from the authorized manufacturer.

Sealoc maintains the exclusive right to determine whether a TV should be repaired or replaced. It further has the right to replace defective parts with new or reconditioned parts.

3.4 Three-year Prorated Warranty Terms

Sealoc offers a three-year, limited, prorated for product(s) found and proved to be defective under the terms and conditions of this warranty, as defined below:

- Year 1 – 2: The product(s) will be repaired or replaced at no charge to the customer, with the exception of shipping to and from the authorized repair or manufacturing facility.
- Year 3: Customer pays only 50% of the product(s) MSRP to receive a replacement or repaired product.

NOTE 1: As with the terms and conditions of this warranty, the purchaser must provide a copy of the receipt of purchase.

NOTE 2: As with the terms and conditions of this warranty, the product(s) must have been registered within 90 days of purchase.

3.5 Extended Warranties for Sealoc TVs

If you have purchased an extended warranty through Sealoc within 90 days of the purchase of your TV, Sealoc offers a three-year, limited warranty, for products found and proved to be defective under the terms and conditions of this warranty, as defined below:

- Year 1 – 3: The product(s) will be repaired or replaced at no charge to the customer, with the exception of shipping to and from the authorized repair or manufacturing facility.

NOTE 1: As with the terms and conditions of this warranty, the purchaser must provide a copy of the receipt of purchase.

NOTE 2: As with the terms and conditions of this warranty, the product(s) must have been registered within 90 days of purchase.

3.6 Commercial Use

For residential-grade TVs that are used in commercial settings, the warranty period, unless otherwise stated in a separate warranty agreement are for a period of one (1) year only. Commercial settings are defined as a place of business and/or where TV run times exceed 6 hours per day, 5 days per week.

3.7 Warranty Exclusions

Sealoc will not warranty any product(s) that fall within the following conditions;

- Any damage caused during shipping.
- Improper installation and/or any damage caused by installer or customer during unpacking, removal, or installation.
- Powering the product with an electrical source that is not an outdoor rated Ground Fault Circuit Interrupt (GFCI)
- Powering the unit without an outdoor rated surge protector between the TV and the GFCI outlet.
- Damage caused by weather, to include; floods, lightning, tornado, hurricane, hail, high winds, sandstorms, acid rain, etc. (check with your insurance to see what they will cover).
- Any modifications made to the product(s) without contacting the company for written approval.
- Installing the product(s) in a horizontal or inverted manner (Sideways, Upside down).
- If the product(s) are purchased through a non-authorized agent.
- Scratches, blemishes or marring to the screen, bezel or TV body.
- Removal of the Sealoc label from the product(s).
- Continued or constant exposure to water or liquids (for example; lawn sprinklers, misting systems, etc.) within 5 feet of the product(s).
- Improper ventilation if unit is placed in an enclosed location.
- Commercial use and/or constant operation exceeding the product(s) capabilities.
- Mounting over the fireplace, without a mantel, less than 3 feet above the opening
- Installing the product(s) in such a fashion that submerges the product(s), or product(s) installed within spas, saunas, or steam rooms.
- Damage caused by abuse, vandalism and/or acts of God.
- A Sealoc Lanai, Hybrid, Hybrid Plus (Under-Cover) TV that has been exposed to direct rain or other liquids.

NOTE: Warranties cannot be transferred from one owner to another.

4.0 Warranty Processing Procedures

NOTE: The customer is responsible for returning the product(s) with all of the pertinent original accessories included. Sealoc will not repair or replace product(s) without the pertinent accessories.

4.1 How to Process Your Warranty

Should you have a need to process a warranty, please follow these steps. *Remember, Sealoc will not warranty a product(s) that had not been registered within 90 days of the date of purchase.*

1. Contact us at 1-972-525-9800, or email sales@sealoc.com. You must provide the following:
 - a. A copy of your original receipt
 - b. A detailed description of issues with the product(s)
 - c. A minimum of 3 pictures showing the issue with the product(s). The pictures must include the following:
 - i. A picture of where and how the product is installed. The picture must be taken from at least ten steps away so that Sealoc can adequately see where and how the product(s) were originally installed.
 - ii. A picture of the product(s) “framed up” within the picture. Bring the product(s) into the complete view of the camera / phone.
 - iii. A close-up photo of the issue that you are experiencing.
2. You will be issued an RMA #, along with an address to send the unit back to us.
3. Return shipping steps
 - a. The product(s) must be returned in its original box with all its contents and accessories enclosed. If the original box and packing materials is not available, the customer is responsible for packaging the product(s) in such a way that they will not be damaged during shipping.
 - b. The product(s) must be shipped via FedEx, UPS or common carrier.
 - c. **We strongly recommend that you insure the shipment for the full replacement value of the product(s). Sealoc is NOT responsible for damage that may have happened during shipping.**
 - d. Sealoc will not repair or replace a product(s) until it has arrived and been inspected as per the warranty terms and conditions of the warranty.

NOTE: If the product(s) arrived damaged, the receipt of the product(s) will be rejected. You will be required to file a claim with your shipping company for damages. The replacement TV cannot be sent out until the shipping carrier pays for the claim.

5.0 Warranty Registration Process

Sealoc requires registration of your product so that we can adequately track the product(s) that have been sold and installed.

Sealoc offers two convenient ways to register your product(s);

- 1) You can point your favorite internet browser to: www.sealoc.com/register-your-tv and fill in the appropriate fields.
- 2) You can use the form directly below and mail your for to;

Sealoc, Inc.
C/O Warranty Department
192 Industrial Blvd, Suite 112
McKinney, TX 75069

Sealoc Product Registration Form

All information listed below is required.

Customer Contact Information

First and Last Name: _____

Email Address: _____

Phone Number: _____

Full address of purchaser: _____

Address location of installation: _____

Dealer Information (If Applicable)

Company name of dealer purchased through: _____

Phone number of dealer purchased through: _____

Product Information

Product Series (Coastal, Lanai, ProLoc, etc.): _____

Product Brand (Samsung, LG, etc.): _____

Sealoc Serial # (e.g. SEA-1234) _____

Purchase Information

Purchase Date (MM/DD/YYYY): _____

Product install date: _____

Installation Certification: By signature below, I certify that my TV was installed using a GFCI outlet with ground, my TV is also plugged into an outdoor rated surge protector (not a power strip), and is not plugged into a power source within ten (10) feet of any water source or operating within the same distance.

Signature: _____

Date: _____

Please mail warranty registration information to:

Sealoc, Inc.
C/O Warranty Department
192 Industrial Blvd, Suite 112
McKinney, TX 75060