



Smart, Bluetooth®  
Grilling & Smoking Thermometer

1-year limited warranty



GrillEye customer experience | Phone: +30 210 800 4995, email: [support@grilleye.com](mailto:support@grilleye.com)

We offer a **1-year limited warranty** for GrillEye smart grilling and smoking thermometer and GrillEye temperature probes manufacturing defects.

The limited warranty period is a definite, fixed period commencing on the exact purchase-date. The date on your sales receipt is the date of purchase unless otherwise informed. This warranty policy does not apply to products that may have been electronically compromised or operationally or physically damaged, and does not provide any guarantee for product operation outside of the written specifications.

We are only able to assist with warranty claims related to manufacturing defects for products within the limited warranty period. Through your purchase, you agree to the terms and conditions set forth in the limited warranty policy. We reserve the right to revise product warranty policies at any time, with or without notice.

## STATEMENT OF PRODUCT WARRANTY - 1-YEAR LIMITED WARRANTY

### SUMMARY

G&C Ltd, provides this limited warranty based on the criteria and exclusion information included in this warranty statement. This limited warranty extends only to the original end-user. To facilitate a warranty claim, we require the original date of purchase and documentation regarding the product purchase. The limited warranty period for the product is a definite, fixed period commencing on the exact purchase date. The date on your sales receipt is the date of purchase unless otherwise informed.

This warranty policy does not apply to products that may have been electronically compromised, operationally or physically damaged and does not provide any guarantee for product operation outside of the written specifications. We are not able to process a warranty claim without a verified date-of-purchase. Subject to all terms and conditions, G&C Ltd warrants this product and its parts against defects in materials or workmanship for **1-year** from the original purchase date.

G&C Ltd makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this product other than as set forth here.

### LIMITED WARRANTY AND TERMS

Except as provided below, G&C Ltd is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the product. Under no circumstances shall G&C Ltd be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product. The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

G&C Ltd does not sell directly to end consumers. Therefore, any warranty claim must be addressed directly to G&C business partners (distributors or resellers). G&C business partners are responsible to guide consumers in the steps to follow in order to fulfill their warranty claim. To retain maximum quality of its products and for any other reason at G&C Ltd discretion, G&C Ltd reserves the right to investigate and fulfill warranty claims directly.

### 1-YEAR LIMITED WARRANTY CONDITIONS

This warranty extends only to products manufactured by G&C Ltd. This warranty covers only normal use of the product. G&C Ltd shall not be liable under this warranty if any damage or defect results from: (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning; or (iii) service or alteration by anyone other than an authorized G&C Ltd representative; (iv) damages incurred through irresponsible use, including those resulting from non-recommended practices.

In all cases, to receive warranty service, you must retain your bill of sale or other proof of purchase. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty. This warranty does not cover any third party products or mobile device related problems. G&C Ltd makes no warranty either expressed or implied regarding third-party (non-G&C Ltd) products.

#### **WARRANTY EXCLUSIONS**

G&C Ltd does not offer support for any third-party devices or applications. Technical support should be pursued through channels offered by the third party or individual company. G&C Ltd accepts no liability for problems caused by after-market software or hardware modifications or additions. G&C Ltd is not responsible for any loss of work ("down time") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications or if there are indications of misuse and/or abuse. G&C Ltd has the option of voiding the warranty if anyone other than an G&C Ltd technician attempts to service the product.

G&C Ltd will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges or problems arising out of hardware, software or additional devices added to complement any system/component bought at G&C Ltd.

#### **AFTER 1-YEAR LIMITED WARRANTY PERIOD OR POST WARRANTY REPAIR**

Post warranty repair or warranty service after the limited **1-year** warranty period is available, BUT IS SUBJECT TO COST. G&C Ltd is able to assist with warranty claims related to manufacturing defects for products past the limited warranty period, subject to all terms and conditions. G&C Ltd reserves the right to modify or revise product warranty policy at any time. All expressly stated or implied terms and conditions are subject to change at any time, with or without notice.